

City of La Porte

Click 2 Gov On-Line Utility System

1. In Internet Explorer or Firefox, go to <https://egovcent2.aspgov.com/lapoc2gcx/Index.jsp>

The screenshot shows the 'City of La Porte Online Utilities' page in a Windows Internet Explorer browser. The address bar displays 'https://egovcent2.aspgov.com/lapoc2gcx/Index.jsp'. The page features a header banner with the city name and a bridge image. On the left, a navigation menu includes links for Home, Sign On, Create Password, Recover User ID, Forgot Password, and Email Us. The main content area is titled 'Welcome to Utility Billing' and contains two input fields for 'Account ID' and 'PIN'. A note states: '*Account ID must be entered exactly as it appears on your monthly statement.' Below the fields are 'Sign-On' and 'Clear' buttons.

2. In the left column, click on “Create Password”.

From your most recent water bill, type in your account id (including the hyphen), the total amount due, and the cycle and route number.

The screenshot shows the 'Create Password' page in the same browser. The address bar now displays 'https://egovcent2.aspgov.com/lapoc2gcx/GetPinInput.jsp'. The navigation menu on the left has 'Create Password' highlighted with a blue arrow. The main content area is titled 'Fill in the fields directly from your Utility bill.' and contains three input fields: 'Account ID', 'Total Amount Due', and 'Cycle and Route Number'. A note states: '* Account ID must be entered exactly as it appears on your monthly statement...XXXX-XXXX'. Below the fields are 'Submit' and 'Clear' buttons. At the bottom, a text prompt says 'Click the submit button above.'

After you fill out the fields, click on the “Submit” button.

3. On the next screen:

- a) Type in a PIN number, minimum of 8 characters. We recommend a combination of letters(both upper case and lower case) and numbers. Please note, PINs are case-sensitive.
- b) Re-type your PIN number for verification.
- c) Type in a hint that will help you to remember your PIN number in the future.
- d) Type in your e-mail address. Note: this is a required field. Your e-mail address will be used to activate your account.
- e) Re-type your e-mail address for verification.
- f) Click on “Submit”.

The following message will appear in a window. Note: Your account is NOT active, yet.

Thank You!

We will be sending an email out to you momentarily containing instructions on how to complete the registration process.

4. Open your e-mail program and check for an e-mail from utilitybillingc2g@laportetx.gov.

Click on the link provided in the e-mail to complete the activation process. Please keep this e-mail in your records for future reference.

5. You must type in your account number and click “Sign-On” to enable your account.